

# Evaluation of Sunderland All Together Better

2016-2018



**All Together  
Better**  
Sunderland



## Context

- Healthcare in Sunderland was previously constrained by organisational and professional boundaries, resulting in reactive, fragmented, inefficient care that impacted on patient and carer experience and outcomes.
- Sunderland All Together Better (ATB) was developed as a multi-agency approach to bring together health and social care teams, along with the voluntary and community sector.
- The programme was awarded funding as one of NHS England's Multispecialty Community Provider (MCP) Vanguard sites.

## Task

- Cordis Bright was commissioned to undertake a two-year process and impact evaluation. The evaluation challenge set was to:
  - Consider the context of the Sunderland ATB care model.
  - Review the three key programme workstreams: (1) Recovery at Home service, (2) Community Integrated Teams (MDTs) and (3) Enhanced Primary Care.
  - Consider the leadership and governance functions specific to Sunderland.
  - Review the overall outcomes of the Vanguard programme, performance against expectations, and any unintended outcomes.

## Actions

- Co-produced a SMART evaluation framework.
- Conducted a literature review of 'what works' in implementing an MCP.

- Conducted in-depth interviews and e-surveys with a range of staff and stakeholders.
- Report card and outcomes focused case study approaches.
- Consultation with patients, services users and carers.
- Cost benefit analysis, including analysis of individual-level health and social care usage data.

## Result

- Produced year 1 and year 2 evaluation reports covering implementation, delivery, and outcomes for patients/service users, staff, and the health and social care system.
- Codesigned a range of research tools to be used internally by Sunderland ATB for ongoing monitoring and evaluation.
- Findings fed into the national evaluation of NHS England's Vanguard programme.
- Recommendations informed the establishment of the All Together Better alliance delivery structure.

